

## **Math Placement Assessment Proctoring FAQ**

Students are required to take the ALEKS Math Placement Assessment in a proctored setting. Students are still able to take the assessments online and at home, but will be proctored virtually. Students taking a proctored assessment will receive information regarding the process in their Next Steps.

### **Why use proctoring?**

Success at Temple University does not follow one particular pathway, as our students are varied and diverse in their backgrounds. For incoming students, it is important that they start on the right track, beginning with determining the appropriate courses for their first semester. Research shows that proctored math placement assessments are more likely to place students into math courses in which students are more likely to succeed.

### **What is remote proctoring?**

Remote proctoring is a method of online proctoring that allows students to take their exams from the comfort of their home or location of choice. Students are remotely proctored using Respondus Monitor, a completely automated remote proctoring vendor. There is no human proctor involved. Respondus Monitor walks students through the check-in procedures and monitors students throughout their assessment session through audio and video.

### **What happens after the session is complete?**

A staff member reviews most assessment session recordings after the assessment is taken. Any instances of academic dishonesty are addressed. This may include invalidation of the placement assessment result and the requirement to retake the assessment in a proctored setting.

### **What are the requirements to take the assessment with Respondus Monitor?**

As with other placement assessments, students will need a computer to take their math placement assessment. Chromebooks are not supported by Respondus Monitor. In addition to a computer, students will need a computer camera with audio.

Prior to starting the assessment, students should verify that their device meets the system requirements outlined on this [site](#).

Students must show an unexpired identification with their full name (i.e., first and last name) and a recent photo of themselves. Examples of acceptable ID include a driver's

license, state ID, high school ID, OWLcard, etc. Students will also need to have their ID available as well as one piece of blank loose scratch paper and pencils. Students should also make sure they have adequate space to take their assessments. That includes finding a private space free from noise and distractions. Students should not leave the room for breaks during the exam, unless they have pre-approved accommodations from DRS.

Note: See [Respondus Monitor Student Startup Guide](#) for step-by step instructions.

### **What should I do if I experience issues?**

If you experience technical issues during the assessment, you can reach out to ALEKS Support directly by phone at (800)-258-2374. You can also use their email function accessible from this [link](#).

McGraw Hill's site provides troubleshooting tips for the Respondus Browser [here](#).

### **Who do I contact if I require accommodations for placement assessments?**

Please note that students who require accommodations for placement assessments must first contact [Disability Resources and Services](#) to ensure appropriate documentation prior to starting the placement process. Various accommodations, including during the remotely proctored assessment, may be available. Please contact Disability Resources and Services for additional information.

### **Who do I contact if I have questions about the process?**

The Office of Institutional Research and Assessment at Temple University can answer any questions you have in regard to the process. You can reach the office by phone at 215-204-8611 (Monday through Friday, 8:30 AM to 5:00 PM EST) or by email at [placements@temple.edu](mailto:placements@temple.edu).